

# Soundweb™ London

## BLU-102 Installation Guide

18-0771-A

## IMPORTANT SAFETY INSTRUCTIONS



**CAUTION**

RISK OF ELECTRIC SHOCK  
DO NOT OPEN



**ATTENTION:** RISQUE DE CHOQUE ELECTRIQUE - NE PAS OUVRIR

**WARNING:** TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK DO NOT EXPOSE THIS EQUIPMENT TO RAIN OR MOISTURE

The symbols shown above are internationally accepted symbols that warn of potential hazards with electrical products. The lightning flash with arrowpoint in an equilateral triangle means that there are dangerous voltages present within the unit. The exclamation point in an equilateral triangle indicates that it is necessary for the user to refer to the owner's manual.

These symbols warn that there are no user serviceable parts inside the unit. Do not open the unit. Do not attempt to service the unit yourself. Refer all servicing to qualified personnel. Opening the chassis for any reason will void the manufacturer's warranty. Do not get the unit wet. If liquid is spilled on the unit, shut it off immediately and take it to a dealer for service. Disconnect the unit during storms to prevent damage.

### SAFETY INSTRUCTIONS

NOTICE FOR CUSTOMERS IF YOUR UNIT IS EQUIPPED WITH A POWER CORD.

**WARNING:** THIS APPLIANCE SHALL BE CONNECTED TO A MAINS SOCKET OUTLET WITH A PROTECTIVE EARTHING CONNECTION.

The cores in the mains lead are coloured in accordance with the following code:

**GREEN and YELLOW - Earth    BLUE - Neutral    BROWN - Live**

As colours of the cores in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, proceed as follows:

- The core which is coloured green and yellow must be connected to the terminal in the plug marked with the letter E, or with the earth symbol, or coloured green, or green and yellow.
- The core which is coloured blue must be connected to the terminal marked N or coloured black.
- The core which is coloured brown must be connected to the terminal marked L or coloured red.

This equipment may require the use of a different line cord, attachment plug, or both, depending on the available power source at installation. If the attachment plug needs to be changed, refer servicing to qualified service personnel who should refer to the table below. The green/yellow wire shall be connected directly to the units chassis.

| CONDUCTOR | WIRE COLOR |           |       |
|-----------|------------|-----------|-------|
|           | Normal     | Alt       |       |
| L         | LIVE       | BROWN     | BLACK |
| N         | NEUTRAL    | BLUE      | WHITE |
| E         | EARTH GND  | GREEN/YEL | GREEN |

**WARNING:** If the ground is defeated, certain fault conditions in the unit or in the system to which it is connected can result in full line voltage between chassis and earth ground. Severe injury or death can then result if the chassis and earth ground are touched simultaneously.

### WARNING FOR YOUR PROTECTION READ THE FOLLOWING:

**KEEP THESE INSTRUCTIONS**

**HEED ALL WARNINGS**

**FOLLOW ALL INSTRUCTIONS**

**THE APPARATUS SHALL NOT BE EXPOSED TO DRIPPING OR SPLASHING LIQUID AND NO OBJECT FILLED WITH LIQUID, SUCH AS VASES, SHALL BE PLACED ON THE APPARATUS**

**CLEAN ONLY WITH A DRY CLOTH.**

**DO NOT BLOCK ANY OF THE VENTILATION OPENINGS. INSTALL IN ACCORDANCE WITH THE MANUFACTURER'S INSTRUCTIONS.**

**DO NOT INSTALL NEAR ANY HEAT SOURCES SUCH AS RADIATORS, HEAT REGISTERS, STOVES, OR OTHER APPARATUS (INCLUDING AMPLIFIERS) THAT PRODUCE HEAT.**

**ONLY USE ATTACHMENTS/ACCESSORIES SPECIFIED BY THE MANUFACTURER.**

**UNPLUG THIS APPARATUS DURING LIGHTNING STORMS OR WHEN UNUSED FOR LONG PERIODS OF TIME.**

Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or third prong are provided for your safety. If the provided plug does not fit your outlet, consult an electrician for replacement of the obsolete outlet.

Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.

Use only with the cart stand, tripod bracket, or table specified by the manufacture, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.



Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

**POWER ON/OFF SWITCH:** For products provided with a power switch, the power switch DOES NOT break the connection from the mains.

**MAINS DISCONNECT:** The plug shall remain readily operable. For rack-mount or installation where plug is not accessible, an all-pole mains switch with a contact separation of at least 3 mm in each pole shall be incorporated into the electrical installation of the rack or building.

**FOR UNITS EQUIPPED WITH EXTERNALLY ACCESSIBLE FUSE RECEPTACLE:** Replace fuse with same type and rating only.

**MULTIPLE-INPUT VOLTAGE:** This equipment may require the use of a different line cord, attachment plug, or both, depending on the available power source at installation. Connect this equipment only to the power source indicated on the equipment rear panel. To reduce the risk of fire or electric shock, refer servicing to qualified service personnel or equivalent.

If connected to 240V supply, a suitable CSA/UL certified power cord shall be used for this supply.

# IMPORTANT SAFETY INSTRUCTIONS

## DECLARATION OF CONFORMITY

Manufacturer's Name: BSS Audio  
 Manufacturer's Address: 8760 S. Sandy Parkway  
 Sandy, Utah 84070, USA

declares that the product:

Product name(s): BLU 102  
 Note: Product name may be suffixed by the EU.

Product option: None

conforms to the following Product Specifications:

Safety: IEC 60065 -01+Amd 1

EMC: EN 55022:2006  
 EN 55024:1998  
 FCC Part 15

Supplementary Information:

The product herewith complies with the requirements of the:  
 Low Voltage Directive 2006/95/EC  
 EMC Directive 2004/108/EC.  
 RoHS Directive 2002/95/EC  
 WEEE Directive 2002/96/EC

With regard to Directive 2005/32/EC and EC Regulation 1275/2008 of 17 December 2008, this product is designed, produced, and classified as Professional Audio Equipment and thus is exempt from this Directive.

Vice-President of Engineering  
 8760 S. Sandy Parkway  
 Sandy, Utah 84070, USA  
 Date: August 23, 2010

European Contact: Your local BSS Audio Sales and Service Office or

Harman Music Group  
 8760 South Sandy Parkway  
 Sandy, Utah 84070, USA  
 Ph: (801) 566-8800  
 Fax: (801) 568-7583



If you want to dispose this product, do not mix it with general household waste. There is a separate collection system for used electronic products in accordance with legislation that requires proper treatment, recovery and recycling.

Private household in the 25 member states of the EU, in Switzerland and Norway may return their used electronic products free of charge to designated collection facilities or to a retailer (if you purchase a similar new one).

For Countries not mentioned above, please contact your local authorities for a correct method of disposal.

By doing so you will ensure that your disposed product undergoes the necessary treatment, recovery and recycling and thus prevent potential negative effects on the environment and human health.

## U.K. MAINS PLUG WARNING

A molded mains plug that has been cut off from the cord is unsafe. Discard the mains plug at a suitable disposal facility. **NEVER UNDER ANY CIRCUMSTANCES SHOULD YOU INSERT A DAMAGED OR CUT MAINS PLUG INTO A 13 AMP POWER SOCKET.** Do not use the mains plug without the fuse cover in place. Replacement fuse covers can be obtained from your local retailer. Replacement fuses are 13 amps and **MUST** be ASTA approved to BS1362.

## Finland, Norway and Sweden

Apparatet skal tilkoples jordat stikkontakt.

## Caution

Certified 26 AWG telephone wires to be used for connection to telecommunication network.

## ELECTROMAGNETIC COMPATIBILITY

This device complies with part 15 of the FCC Rules and the Product Specifications noted on the **Declaration of Conformity**. Operation is subject to the following two conditions:

- this device may not cause harmful interference, and
- this device must accept any interference received, including interference that may cause undesired operation.

Operation of this unit within significant electromagnetic fields should be avoided.

- use only shielded interconnecting cables.



## Regulatory information

An example of this equipment has been tested and found to comply with the following European and international Standards for Electromagnetic Compatibility and Electrical Safety:

Radiated Emissions (EU): EN55022:2006  
 Immunity (EU): EN55024:1998  
 Electrical Safety (EU): IEC60065-01 + AMD1  
 Electrical safety (USA): UL60065-06  
 Telecom:

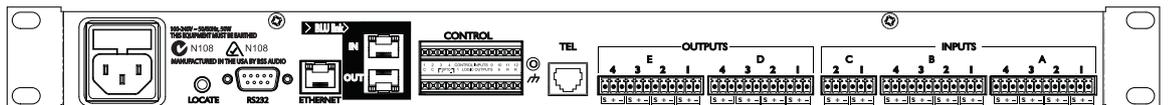
AS/ACIF: S002:2005  
 Industry Canada: CS-03  
 U.S. FCC Part 68: TIA-968-B  
 TIA-1096-A



## Important user information

Do not remove covers. No user serviceable parts inside, refer servicing to qualified service personnel. For continued compliance with international EMC regulations, it is important that all cables be screened, and connected as follows: Audio cable screens to their BLU-Device connector ground. Control cable screens to the ground screws adjacent to the connector. Network cables should be of type Cat 5, fitted with a clip-on ferrite sleeve (STEWART TYPE 28A2029-0A0) near the network socket end. This equipment must be earthed. It should not be necessary to remove any protective earth or signal cable shield connections to prevent ground loops. Any such disconnections are outside the recommended practice of BSS Audio, and will render the EMC or safety certificate void.

## Mechanical installation



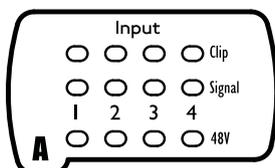
If the unit is likely to undergo extreme vibration through extensive road trucking and touring, the unit must be supported at the rear and/or sides to lessen the stress on the front mounting flange. Rear rack supports are provided to reduce stress on front mounting flange. Damage caused by insufficient support is not covered by the warranty. To prevent cosmetic damage to the front panel finish, use protective plastic cups under the rack mounting bolts.



## Front panel

### Input/Output channel monitoring

Each channel has the following LED indicators:



### Clip

Indicates clipping in the analogue domain for each input or output channel. The LED will illuminate at +18.5dB.

### Signal

The Signal LED will illuminate for each input or output channel when the signal reaches or exceeds the signal threshold of -20dB.

Input channels have a third indicator:

### 48V

(Input channels only) Illuminates to indicate +48V phantom power has been activated for the relevant input channel. Phantom power cannot be applied to the “In” and “Out” telephone channels, and therefore indication of phantom power is not necessary for these channels. Instead, they have “OH” (short for “off hook”) LEDs which illuminate when the phone is off hook.

### Other indicators



### COM (Communications)

The COM LED turns green to indicate a normal linked condition. The COM LED blinks green if data is being transferred on the Ethernet or RS232 port. The LED turns yellow if a link is established but no IP address has been established.

### STAT (Status)

The STAT LED turns green when a valid design file is loaded and running. The STAT LED turns yellow when the design is paused. The STAT LED turns red when the design is stopped.

### ERR (Error)

The ERR LED is normally off. It turns red in the case of a critical or fatal error.

### PWR (Power)

The PWR LED turns blue when the device is powered on. It blinks during locate operations (both when pressing the locate button on the rear of the device and also when locating the device from within the software).

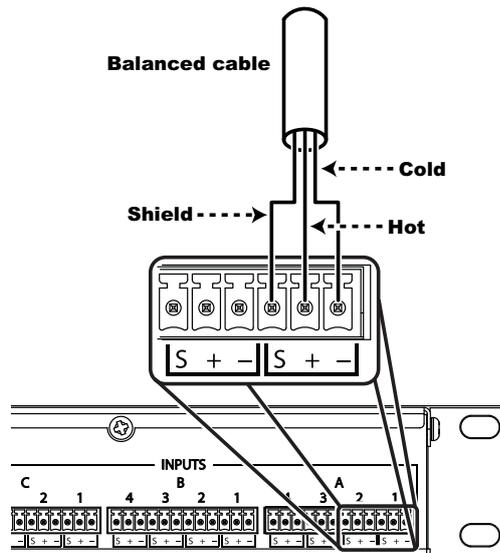
## Audio cable wiring

All audio and GPIO connections to the BLU-102 are via Klippon pluggable terminal block connectors (also known as BL, Phoenix or Combicon). The BLU-102 includes 3-way female Klippon connectors for individual channels.

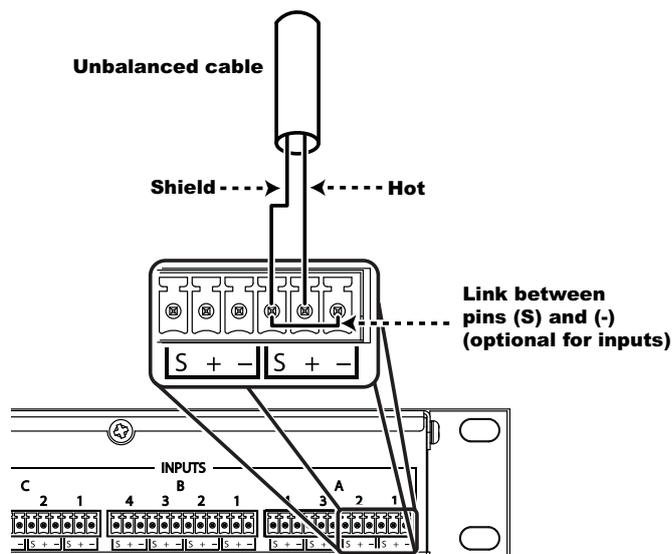
### Audio Input and Output wiring convention

Soundweb products provide cable shielding 'back from the destination' to eliminate ground loop problems. This means that the shield (S) connection on an input is grounded, whereas the shield connection on an output is floating (although connected via an internal network to ground for EMC compliance).

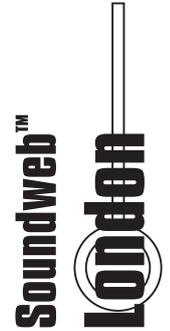
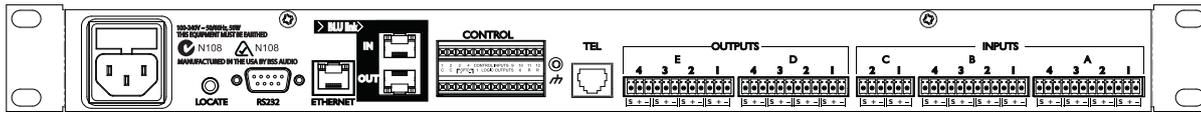
Balanced wiring - The convention for balanced wiring (2-core plus shield) is shown here:



Unbalanced wiring - The convention for unbalanced wiring to the inputs (1-core plus shield) is shown here:



## Rear panel



### AC Mains

AC Mains input to the universal switched-mode power supply, operates over a wide range of AC input voltages from 100V to 240V, 50/60Hz.

### Locate

Pressing the Locate switch on the rear of the unit will illuminate the PWR LED on the front and identify the device within London Architect. Similarly the switch will illuminate if the device is located from within London Architect.

### RS232

Serial port for connection of external control equipment.

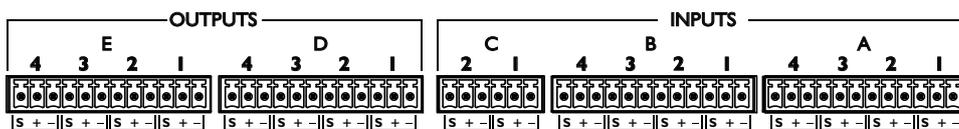
### Ethernet

The main connection for the proprietary system control network, and for third-party Ethernet control.

### BLU link

The London BLU link is a point-to-point digital audio bus with 256 audio channels at 48K sample rate or 128 audio channels at 96K sample rate. The BLU-102 allows access to channels 1-48 of this bus, at 48K sample rates. The physical connection is made with Cat 5e cable from the OUT port of one device to the IN port of another device. The devices are connected in a daisy chain fashion continuing with the OUT port of one device connected to the IN port of the next device. Redundancy can be provided by completing the loop and connecting the OUT port from the last device to the IN port of the first device in the chain. All devices connected in the London BLU link chain must be configured for the same audio sample rate.

### Analogue Input/Output Connections



There are 10 analogue input connections and 8 analogue output connections. The analogue connections are balanced, on Phoenix/Combicon connectors.

### AEC

The BLU-102 has AEC capabilities which enable it to cancel acoustic echo arising when sound from a loudspeaker enters a microphone in the same room in a conference application.

The BLU-102 contains dedicated AEC processing for up to 8 independent AEC algorithms. The AEC algorithm can be applied to signals coming from the local analog inputs or from the digital audio bus. 8 individual AEC references (one per algorithm) allow the user to provide a solution for multiple conferencing spaces using a single device.



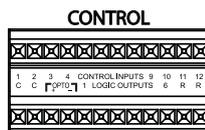
Automatic Gain Control (AGC) and Noise Cancellation (NC) are also provided per AEC algorithm. AGC ensures that microphone levels remain at an optimum level, and NC removes steady state noise (such as from a projector fan or air conditioning device) from the signal path.

Non-Linear Processing (NLP) dynamically adjusts to minimize echo caused by under or over-cancellation.

### Telephone Jack

The BLU-102 has a telephone hybrid in and out channel via a telephone jack. This RJ-11 jack allows connection to a standard POTS (aka PSTN or Analog PBX) telephone network.

### CONTROL INPUTS



Used to connect switches or potentiometers, e.g. BLU-3 selector wallplate (Part no. Z-BLU-3). Looking at the control port connector (on the back of the unit), there are two common (ground) connections C to the left of the twelve CONTROL INPUTS and, two software assignable reference voltage outputs R to the right.

The control ports have two modes of operation: 2-wire and 3-wire.

#### 2-wire mode

In this mode the twelve CONTROL INPUTS are internally 'pulled up' to +5V DC via a 4.7kOhm resistor. Therefore, no external voltage source is needed to create contact closure to ground for switches such as mute buttons or, resistance to ground (for other multi-state or continuous controls such as Parameter Presets or faders).

See the help file within HiQnet London Architect for a table of resistor values for use with Parameter Presets or source selectors.

Two 'common' ground connections are provided using the two C connectors to the left of the CONTROL INPUTS.

A 47kOhm-log potentiometer (Part no. DM10018) connected between a control input and common will allow parameters to be controlled linearly.

#### 3-wire mode

This mode allows the use of linear pots or faders for continuous controls. A pot would be wired as a potential divider with the top of the track connected to the reference output R, the wiper to a control input and the bottom of the track to a common C. For good performance, pots with track resistance between 10K and 100KOhms are recommended.

### LOGIC OUTPUTS

Used to connect 'tally' indicator LED's or relays.

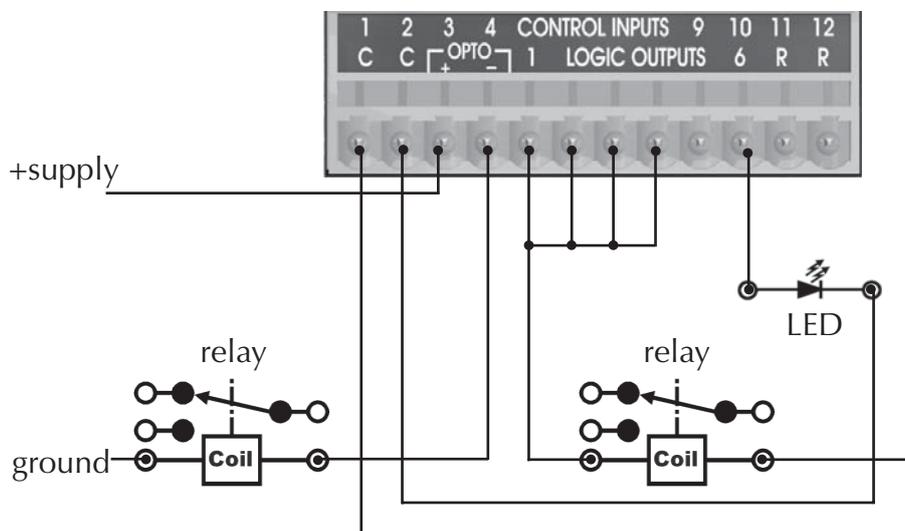
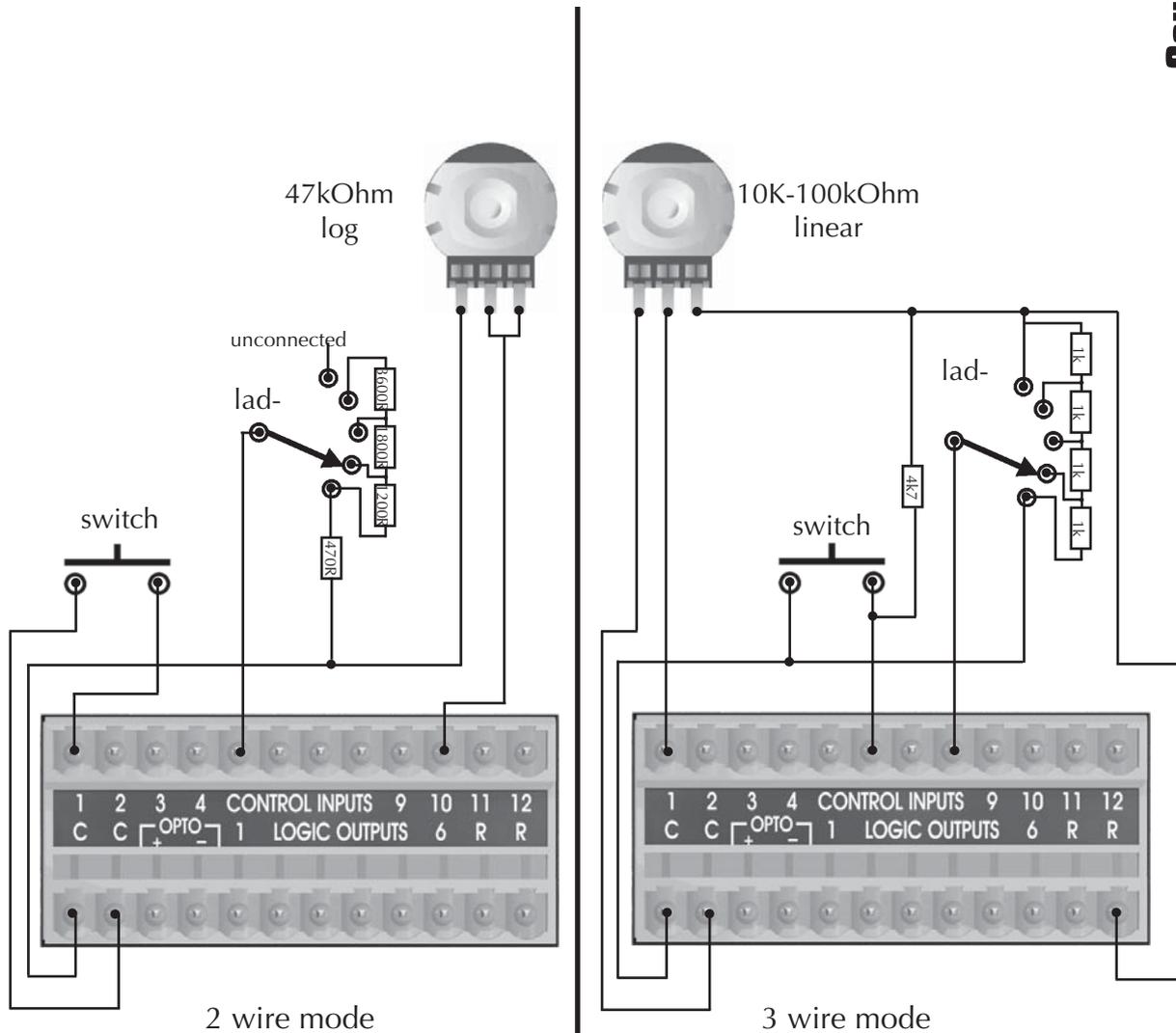
There are six standard LOGIC OUTPUTS which produce 0V or +5V DC via an internal 440 Ohm resistor and two internally connected common (ground) connections C.

An LED connected between one output (Anode, A) and common (Cathode, K) will illuminate when the LOGIC OUTPUT is activated, without requiring any external current limiting resistor.

A high sensitivity relay (such as a reed relay) may be driven by connecting four outputs in parallel. This arrangement will develop 4V across a 500-Ohm coil, providing that all four outputs are made logic 1 simultaneously.

### OPTO Output

In addition to the six standard LOGIC OUTPUTS, there is an isolated output, which fails safe (open circuit) if the unit becomes faulty.



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## Technical specifications

### FRONT PANEL LED INDICATORS

**Other:**

Signal Clip, Signal Present, 48V (input only), Off Hook (OH)  
Control link status and activity for Ethernet and RS-232 connections (COM); Device configuration status (STAT); Error (ERR); Power/Locate (PWR)

### ANALOGUE INPUTS:

10 electronically balanced on Phoenix/Combicon removable screw connectors

**Mic/Line Inputs:**

Nominal gain 0dB, electronically switchable up to +48dB, in +6dB steps

**Input impedance:**

3.0kOhm

**Maximum input level:**

+20dBu with 0dB input gain, (+8dBu with 12dB gain)

**Frequency Response:**

20Hz to 20kHz +/-0.5dB, balanced, 150 ohm

**Dynamic Range:**

111dB, 20Hz to 20kHz, A-weighted: 108dB unweighted

**GMRR:**

>75dB at 1kHz

**Equiv. Input Noise (EIN):**

<-125dBu typ. with 150 Ohms source

**Phantom power:**

48V nominal, selectable per input

**A/D Latency:**

37/Fs [0.77ms@48k]

**AEC:**

Up to 8 channels of AEC processing

**AEC Processing Latency:**

2385/Fs [49.69ms@48k]

**Tail Length:**

200 ms

**Convergence Rate:**

49 dB/s (Average convergence rate)

### TELEPHONE INTERFACE

**AC-REN:**

0.0B

**Dynamic Range:**

67 dB

**Frequency Response:**

300 to 3.3kHz

**THD:**

< 0.3%

**Transhybrid Loss:**

> 48 dB with LEC enabled

**LEC Tail Time**

64ms

**TX Level**

-10dBm RMS average

**RX Level**

+3.2dBm RMS

### ANALOGUE OUTPUTS:

8 electronically balanced on Phoenix/Combicon removable screw connectors

**Maximum Output Level:**

+19dBu

**Frequency Response:**

20Hz to 20kHz (+0.5/-1dB)

**THD:**

<0.01% (20Hz to 20kHz, +10dBu output)

**Dynamic Range:**

108dB typ. (22Hz to 22kHz unweighted)

**Output Impedance:** 40 Ohms balanced and 20 Ohms unbalanced  
**Crosstalk:** <-75dB  
**D/A Latency:** 29/Fs [0.60ms@48k]

**CONTROL PORTS:** 12 inputs and 6 outputs  
**Control Input Voltage:** 0 to 4.5v  
**Control Input Impedance:** 4.7kOhms to +5V (2-wire mode) >1MOhm (3-wire mode)  
**Logic Output Voltage:** 0 or +5V unloaded  
**Logic Output Impedance:** 440 Ohm  
**Logic Output Current:** 10mA source, 60mA sink

**WATCHDOG OUTPUT:** Phoenix/Combicon connector for failsafe control  
**Opto Output current:** 14mA maximum  
**Withstanding voltage:** 80V maximum (Off)  
**Series Impedance:** 220 Ohms (isolated)

**CONTROL NETWORK**

**Connectors:** RJ45 Ethernet connector  
**Maximum cable length:** 100m/300ft on Category 5 cable between device and Ethernet switch  
**Maximum number of nodes:** 60

**BLU-link™ AUDIO NETWORK**

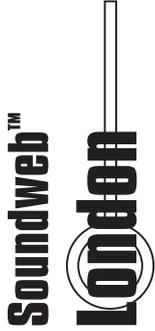
**Connectors:** 2 x RJ45 Ethernet connectors  
**Maximum cable length:** 100m/300ft on Category 5e cable between devices  
**Latency:** 11/Fs [0.23ms@48k]  
**Pass Through Latency:** 4/Fs [0.08ms@48k]

**POWER AND DIMENSIONS**

**Mains Voltage:** 100-240V AC, 50/60Hz  
**Power Consumption:** <55VA  
**BTU Rating:** <188 BTU/hr  
**Operating Temperature Range:** 5(41) to 35(95) degrees C(degrees F)  
**Dimensions (HxWxD):** 1.75" (45mm)(1U) x 19" (483mm) x 12.5" (318mm)  
**Weight:** 9.1 lbs / 4.1 kg

BSS Audio incorporates high quality mechanical fans in some products. All mechanical fans have a limited life expectancy. We recommend annual inspection of fans for dust occlusion and excessive noise. Fan assemblies should be replaced after six to ten years of use. Environmental factors such as elevated temperature, dust, and smoke can adversely affect fan life. Systems exposed to these conditions should be inspected more frequently. Fan replacement can be performed either at the factory or by an experienced technician in the field. Please contact BSS Technical Support for more information on purchasing replacement parts or product service.

BSS Audio has a policy of continued product improvement and accordingly reserves the right to change features and specifications without prior notice.



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BSS Audio  
8760 South Sandy Parkway  
Sandy, Utah 84070  
801-566-8800  
www.bssaudio.com

#### **ACTA Customer Information**

- a) This equipment complies with Part 68 of the FCC rules. On the back panel of this equipment is a label that contains, among other information, the FCC registration number and ringer equivalence number (REN) for this equipment. If requested, this information must be provided to the telephone company.
- b) This device connects to the telephone network using RJ11C.
- c) A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.
- d) The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. 3 July 2003 part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.
- e) If this equipment BLU-102 causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.
- f) The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.
- g) If trouble is experienced with this equipment BLU-102, for repair or warranty information, please contact Harman in the USA 1-801-566-8800. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.
- h) This equipment is of a type that is not intended to be repaired by a customer.
- i) Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.
- j) If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this US:HMGBR00BBLU102 does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

#### **Industry Canada Statements**

This product meets the applicable Industry Canada technical specifications./Le présent matériel est conforme aux spécifications techniques applicables d'Industrie Canada.

The Ringer Equivalence Number (REN) is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination of an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices not exceed five. / L'indice d'équivalence de la sonnerie (IES) sert à indiquer le nombre maximal de terminaux qui peuvent être raccordés à une interface téléphonique. La terminaison d'une interface peut consister en une combinaison quelconque de dispositifs, à la seule condition que la somme d'indices d'équivalence de la sonnerie de tous les dispositifs n'exécède pas cinq.

